Benefits of Spiritual Care

- **Returning Full-Cycle to Holistic Healthcare**, since historically all the original hospitals were pioneered by faith-based institutions with a spiritual compassionate mission.

- **Fulfilling what is missing in the Medical Model**: medicine, surgery, rehab, exercise, diet. **Fulfilling what is missing in the Psychological Model**: introspection, counseling, direction.

- **Meeting Patients’ most Heartfelt Needs**: human compassion, love, peace, courage, power to cope, connection with The Divine, forgiveness, a new path, meaning to life, hope, etc.

- **Freeing up Clinical & Medical Staff** to concentrate on their medical mission via the Chaplain referral.

- **Incorporating Clinical & Medical Staff in Spiritual Care** to use their own spiritual capacity to meet the patient’s spiritual needs in 30-second compassionate moments: smile, touch, listening, prayer, etc.

- **Helping Staff become more Productive through Chaplain Counseling** – Chaplain are available for Staff needs with short counseling sessions concerning: finances, marriage, children, depression, anger, hope, etc. Managers can call on Chaplains to do special counseling. NOTE: all large and many small corporations hire chaplains to counsel with employees. This is beyond the Employee Assistance Program.

- **Reducing D.R.G.s and Outlier Days via Early Discharge** – Prayer has been proven to be effective in Medical School studies (i.e.: Harvard, Yale, Princeton, Duke, Emory) so that patients will (1) leave the hospital sooner, (2) less infections, and (3) return to the hospital less often.

- **Reducing D.R.G.s and Outlier Days via Timely Withdrawal of Life Support** – Staff Chaplains are trained to work with Physicians, Case Management, and patient families to assist in compassionate and timely Withdrawal of Life Support.

- **Reducing Litigation** – Staff Chaplains are trained to listen to families when they are angry and frustrated after poor outcomes. Families often say, “We understand mistakes; we just wanted someone to listen.”

- **Expanding Marketing** – Connecting Hospitals with Places of Worship with an R.N./Public Relations Nurse by: (1) training worshippers in early detection of common diseases, (2) Case Managers (Social Workers) call trained Church liaisons to discharge patient earlier, set up the patient’s home, get prescriptions, and get patient to next doctor’s visit [Thus keeping the patient out of the ED!]. This is a Trademarked Program (Congregational Health Network) from the United Methodist Hospital System in Memphis, TN. The creator and founder was Joe Webb, who now is with Health Management.

- **Thus Self-Funding the salary for a Staff Chaplain**.

- **Increasing Patient Satisfaction Scores** as we fulfill patients’ cultural and spiritual needs.

- **Therefore Attaining Getting2Great Goals** – When we meet patient’s spiritual and emotional needs we will exceed their expectations

- **Consequently Meeting Joint Commission’s Standard** for Spiritual Assessment, Fulfillment of the Assessment and Documentation of the Fulfillment.